



Bulacan Water District

Calle Estacion cor. Molina St., San Jose, Bulakan, Bulacan 3017

Tel.Nos. (044) 792-0191 / 668-1499

E-mail Address: bulacanwaterdistrict@yahoo.com

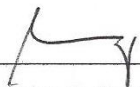
CERTIFICATE OF COMPLIANCE

I, **ERMELO C. HERNANDEZ**, Filipino, of legal age, General Manager of Bulacan Water District, being responsible and accountable in ensuring compliance with Section 6 of the Anti-Red Tape Act of 2007 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following truths:

1. The Bulacan Water District has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the agency;
 - b. Frontline services offered;
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step;
 - e. Time needed to complete the procedure;
 - f. Amount of fees;
 - g. Required documents;
 - h. Procedure for filing complaints
2. The Citizen's Charter is posted as information billboards in all the service offices of Bulacan Water District that deliver frontline services.
3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
4. The Citizen's Charter is written in English and published as an information material.
5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
6. The Citizen's Charter was first published on February 16, 2010 as required under Section 4, Rules IV of the IRR.

This certification is being issued to attest to the accuracy of all the forgoing based on available records and information that can be verified.


IN WITNESS WHEREOF, I have hereunto affixed my signature this JAN 28 2014 day of January, 2014 at San Jose, Bulakan, Bulacan Philippines.



Engr. ERMELO C. HERNANDEZ
Bulacan Water District
General Manager

SUBSCRIBED AND SWORN TO
BEFORE ME THIS JAN 28 2014 DAY OF JAN
AT MALOLOS CITY

Doc. No. _____
Page No. _____
Book No. _____
Series of 20 _____


MARIA ELEANOR J. EUSEBIO-CRUZ
NOTARY PUBLIC
UNTIL DECEMBER 31, 2014
ROLL OF ATTORNEY'S NO. 51316
ID# NO. 921229/01/02/2014/MALOLOS
RTR NO. 0324830/01/02/2014/MALOLOS